

## 2017 LAS NEWCOMER AWARD

### LIM HWEE MING

Lim Hwee Ming joined SMU Libraries in June 2014 as a fresh graduate from the Nanyang Technological University (NTU) Masters in Library and Information Science programme. Over the past few years, she contributed to a wide range of activities and services at SMU Libraries, including cataloguing of library resources and supporting all aspects of electronic resource management. She played an active role in the implementation and roll-out of the new Library Management and Discovery System in SMU.

As part of her role in the First Year Experience team, Hwee Ming provided information literacy, orientation and user experience activities like LibQuest and the Program in Writing and Research course. Hwee Ming was actively involved in many library-wide projects like the Virtual Chat project and Learning Circle.

She became the Team Leader in the Information Access & Resources (IAR) section of SMU Libraries in 2016 where she oversees daily operations of electronic resources. She was instrumental in the merging of Course Support Services into IAR and helped to integrate Inter-Library Loan, Document Delivery and Reading List processes and services into the overall resource acquisition and delivery stream in IAR, making use of the knowledge learnt from Lean Six Sigma Green Belt Certification. She led two teams to upskill and cross train the Library Specialists and to provide training and support to those new to electronic resource management. She presented a paper detailing the training for the library specialists in SMU Libraries at the Charleston Conference in 2016.

Hwee Ming has consistently taken on higher levels of responsibility, as she learnt new skills and acquired new knowledge, whether by working with the IAR team on e-resources activities or participating in library-wide pilots and projects. Hwee Ming has proven herself to be a valuable member of the Libraries and a good role model for new librarians, capable of delivering exemplary performance with her highly motivated, positive and results-focused attitude.

The Library Association of Singapore is pleased to honour Lim Hwee Ming with the 2017 LAS Outstanding Newcomer Award.



Samantha Ang, President  
Library Association of Singapore  
26 May 2018