We’re Working on It: TOWARDS NEXT GENERATION, SMART LIBRARIES
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Our Libraries

26 Public Libraries 1 National Library
OUR NEWEST LIBRARIES

Sembawang Public Library
Opened 2000
Re-opened 2014

library@orchard
Opened 2014

Pasir Ris Public Library (2015)
Opened 2000
Re-opened 2015
THE SMART LIBRARY VISION

Many Initiatives ➔

Alignment to Common Outcomes ➔ Identification of Gaps

Allow NLB to:

1. Prioritize and allocate resources through project phasing

2. Develop appropriate capacity & competency (infrastructure, content and workforce)

1. REVAMP OF PHYSICAL LIBRARY SPACES
2. DEVELOP SERVICES FOR TARGETED AGE GROUPS
3. UPGRADE OF DIGITAL INFRASTRUCTURE
4. RE-SKILLING STAFF
The Next Generation Library (SMART Libraries) will harness the potential of technology and combine it with relevant services and spaces to meet people’s learning needs and aspirations.

THE SMART LIBRARY VISION

- Personalised and Customised Experiences
- Seamless Access
- Opportunities for Collaborative Learning

The SMART Libraries supports the SMART Nation Vision of possibility and personal empowerment through increase access to data, innovative solutions and utilisation of technology.
PERSONALISED + CUSTOMISED EXPERIENCES

Customised spaces, services and collections that are responsive to users' needs.

Ensuring that information and knowledge resources are relevant and accessible to our users across all stages of their lives.
Targeted Services for Tweens at SKPL

Encompassing a dedicated Tween space, Experiential Learning programmes centred on Tween interests, and a curated collections.

Customised Push Notifications via Geofencing

Based on their location within the library, users have the option of receiving alerts on related content, such as book or programme recommendations.

Artist Impression, for reference only
SEAMLESS ACCESS

Knowledge resources are no longer bound by physical space and time.

Content should be discoverable, easy to access, and intuitive to use.

A focus on engaging content displays as entry points into the collection.

This includes showcasing our digital collections within the library.

New designs for intuitive wayfinding and independent navigation.
SEAMLESS ACCESS

New and Upcoming

Integrated Browsing experiences across print and digital.

Learning Point:

Standalone kiosks did not invite casual browsing. Users are more likely to engage with digital interfaces if they were well-integrated into familiar physical collections.

2 models of Integrating Print and Digital displays that offer users different experiences of interacting with content across formats.
New library mobile is a single touchpoint to access and use library services.

- Single touch point to discover both physical and digital resources as well as events and programmes
- Download and read ebooks and audio ebooks
- One-stop centre for seamless transactions
- Single touch point for notifications and reminders
- Indoor positioning and real-time wayfinding for items in the library.
COLLABORATIVE LEARNING

Offering new experiences that embrace the many ways that people learn and engage with the library.

IDA Labs @ Jurong Regional Library

New models of digitally-enabled, interactive Storytelling using Interactive projectors @ Pasir Ris Public Library
COLLABORATIVE LEARNING

Do-It-Yourself Learning Kits
Hands-on, tinkering activities that support experiential and problem-based learning in between formal programming.

Digitally Enabled Storytelling
Exploring new ways of how interactions with digital technology can refresh the storytelling experience.

New Models for Volunteering
Moving beyond consumption-based learning to include more participatory modes of engaging with the library.
ENABLERS

Automation and DIY
Adopting technology to shift service delivery away from manual support and towards technology-driven interfaces.

Reskilling Staff
Customer service will shift from transactional to relational, with stronger engagement and content knowledge.