

Joint Polytechnic Libraries (JPL): The Power of Collaboration

Abstract:

The Joint-Polytechnic Libraries Council (JPLC) was formed in July 2020 and serves as the governance platform for the Polytechnic Libraries in Singapore to create the Library of the Future (LoF) and advance closer collaboration in key areas.

The main objectives of the collaboration are to enhance user experience, enrich and optimise library resources, and transform our poly libraries to be lean, agile and digital libraries of the future which deliver innovative and better services to the Polytechnic community.

The poly libraries have identified four key areas of collaboration:

1. Library Systems & Resource Procurement
2. Digitalization & Unified Library Services
3. Curation & Resource Development
4. Learning Services, User Engagement & Talent Development

The collaboration will focus on areas where activities, work processes, resources and services can be made common, harmonised and shared to achieve the optimum outcome. These 4 areas represent our core library functions ranging from academic, technology, engagement and operations.

Presenters

- 1) Mrs Puspa Yeow
Director / Library
Temasek Polytechnic

Puspa enjoys exploring innovative ways of managing the library and creating opportunities for her team to develop new capabilities. Recent TP Library initiatives include the deployment of an inventory robot and chatbot, use of Robotic Process Automation (RPA), installation of Facial Recognition Access Control System and Smartlockers and setting up a physical Heritage Gallery.

- 2) Ms Khoo Ai Ling
Deputy Director / Library
Singapore Polytechnic

Ai Ling considers herself a keen digital immigrant who sees the value of technology and seeks to leverage it and the power of collaboration to enhance the teaching & learning experience. Together with her team at SP Library, the aim is to ensure the Right resources & services get to the Right people at the Right moment.