

## 2017 LAS PROFESSIONAL SERVICE AWARD

### CAROLINE PANG

Caroline Pang exemplifies the spirit of entrepreneurship, collaboration and leadership. She has contributed significantly to the Singapore library landscape by setting up three special libraries; Tanoto Library at INSEAD, Library at the National Cancer Centre, and, the Medical Library at the Lee Kong Chian School of Medicine (LKCmedicine), NTU. She is in the midst of setting up the Heritage Centre for LKCmedicine.

Caroline oversaw the planning, development and launch of the state-of-the-art Medical Library located on the top floor of the Clinical Sciences building, LKCmedicine. Under her leadership, the new library opened its doors in February 2017, operating on a 24x7 model with a variety of flexible spaces to meet the needs of the users. Caroline also set up an impressive collection of medical journals, textbooks and unique collections, such as the Medical Art Print Collection, Children's Health Collection and Singapore (SG) Doctors. In April 2017, Caroline led a library information literacy project team that was awarded a full grant of \$40,000 from NTU's Teaching, Learning and Pedagogy Division.

She was recognized at the 2017 Nanyang Awards by NTU for teamwork with the NTU Museum and Student Life. She was involved in the two-year project that saw seven local artists and nineteen staff members, faculty, and students work together to create works of art which championed environmental sustainability and interdisciplinary collaboration. Caroline also worked with other departments at LKCmedicine to shape the policy on records management and archives. She was instrumental in the evaluation, selection and development of a registry and archive system for LKCmedicine.

Caroline is generous with her knowledge and contributes to the development of other libraries unreservedly and to making information available to the wider community. Caroline positioned the Medical Library to serve the information needs of the Health City Novena community. In addition, she set up the resource centre at the Geriatric Education and Research Institute (GERI) and provides unstinting advice to the National Health Group cluster on managing their e-resources and library services.

Caroline was also involved in the Library Association of Singapore (LAS) as a member of the Business Development Committee from 2007 to 2011. In those years, she demonstrated tenacity, collaboration and professionalism in working with the committee members to secure sponsorships for LAS.

For her indomitable spirit, inspiration and accomplishments, but more importantly, for her leadership and collaborative efforts within and outside the library profession, LAS honors Caroline Pang with the 2017 LAS Professional Service Award.



Samantha Ang, President  
Library Association of Singapore  
26 May 2018